Stages of Change
An Organizational Maturity Model

1. React
2. Establish Meaningful Expectations
3. Identify Existing Conditions
4. Align People, Structures, and Systems
5. Innovate and Monitor

From Gotcha’ to Intentional Results
It’s the Culture!
Barriers and Blind Spots
A North Star
Random Acts

Effect on Performance

Copyright 2009 © Jerry D. Weast